

June 18, 2009

Dear Dr. Dougherty,

We revised the manuscript to conform with CONSORT guidelines. We revised the objectives section of the abstract, line 7, page 1, to make clear that we were testing effectiveness. We moved some of the discussion of the sample from the results section to discussion of the sample in the methods (page 9, lines 10-13) and also added a figure, following the CONSORT criteria. We have highlighted our changes and also note them below.

- 1) We revised the manuscript on page 14, lines 1 and 2, to make it clearer that we did two initial visits to collect data prior to delivering the intervention.
- 2) We revised the manuscript throughout to remove reference to a control “intervention.”
- 3) We removed text in line 14 of page 9 that stating “was known only by the statistician.” We feel it is now clearer.
- 4) We corrected use of term intervention for attention control.
- 5) Information on the nurse time spent delivering the intervention and control now is included on page 9, line 21; page 10, line 18; and page 11, line 5.
- 6) We provide literature-based evidence of the Symptom Distress instrument’s validity on page 12, lines 7-9.
- 7) We have included data on validity for the measure on page 12, lines 16-18.
- 8) We added reference to use of the Diabetes Self-Care practices questionnaire on page 13, lines 9-10.
- 9) We added information on the length of the phone calls, page 14, line 7.
- 10) We added a figure, following the CONSORT guidelines.
- 11) We corrected use of term intervention for attention control.
- 12) We greatly reduced this section, see lines 11-15 on page 20.
- 13) We revised to refer to symptom-focused intervention.
- 14) We moved this text to the description of the attention control in the methods section, page 11, lines 12-14.
- 15) We moved to methods section page 11, lines 7-9.

16) We omitted the lines as suggested.

17) We feel that this information is appropriately placed in the discussion section. If we interpret the lines correctly, this discusses prior literature on the topic and anecdotal notes from the intervention nurses.

18) We put the 15 minute time information for the booster calls in the methods section, page 10, line 18.

Thank you again for your feedback on this manuscript. Please do not hesitate to contact me with any further questions.